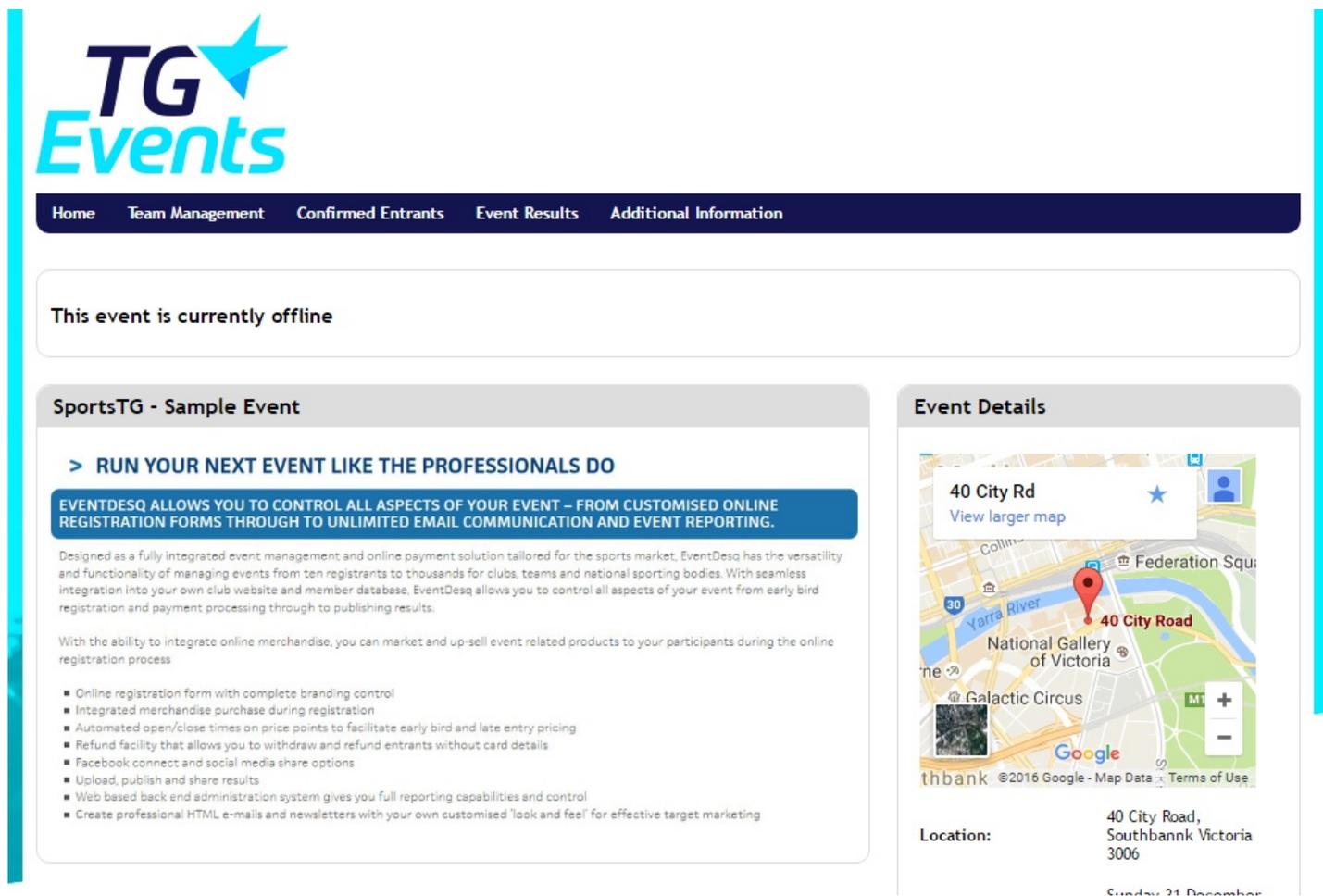


Event is currently Offline or Closed

Last Modified on 25/10/2016 5:22 pm AEDT

There are times when people trying to register go to your event page and see the below message



The screenshot shows the TG Events website interface. At the top, there is a navigation menu with links for Home, Team Management, Confirmed Entrants, Event Results, and Additional Information. Below the navigation, a message states "This event is currently offline". The main content area is divided into two sections: "SportsTG - Sample Event" and "Event Details".

SportsTG - Sample Event

> RUN YOUR NEXT EVENT LIKE THE PROFESSIONALS DO

EVENTDESQ ALLOWS YOU TO CONTROL ALL ASPECTS OF YOUR EVENT – FROM CUSTOMISED ONLINE REGISTRATION FORMS THROUGH TO UNLIMITED EMAIL COMMUNICATION AND EVENT REPORTING.

Designed as a fully integrated event management and online payment solution tailored for the sports market, EventDesq has the versatility and functionality of managing events from ten registrants to thousands for clubs, teams and national sporting bodies. With seamless integration into your own club website and member database, EventDesq allows you to control all aspects of your event from early bird registration and payment processing through to publishing results.

With the ability to integrate online merchandise, you can market and up-sell event related products to your participants during the online registration process

- Online registration form with complete branding control
- Integrated merchandise purchase during registration
- Automated open/close times on price points to facilitate early bird and late entry pricing
- Refund facility that allows you to withdraw and refund entrants without card details
- Facebook connect and social media share options
- Upload, publish and share results
- Web based back end administration system gives you full reporting capabilities and control
- Create professional HTML e-mails and newsletters with your own customised 'look and feel' for effective target marketing

Event Details

40 City Rd
View larger map

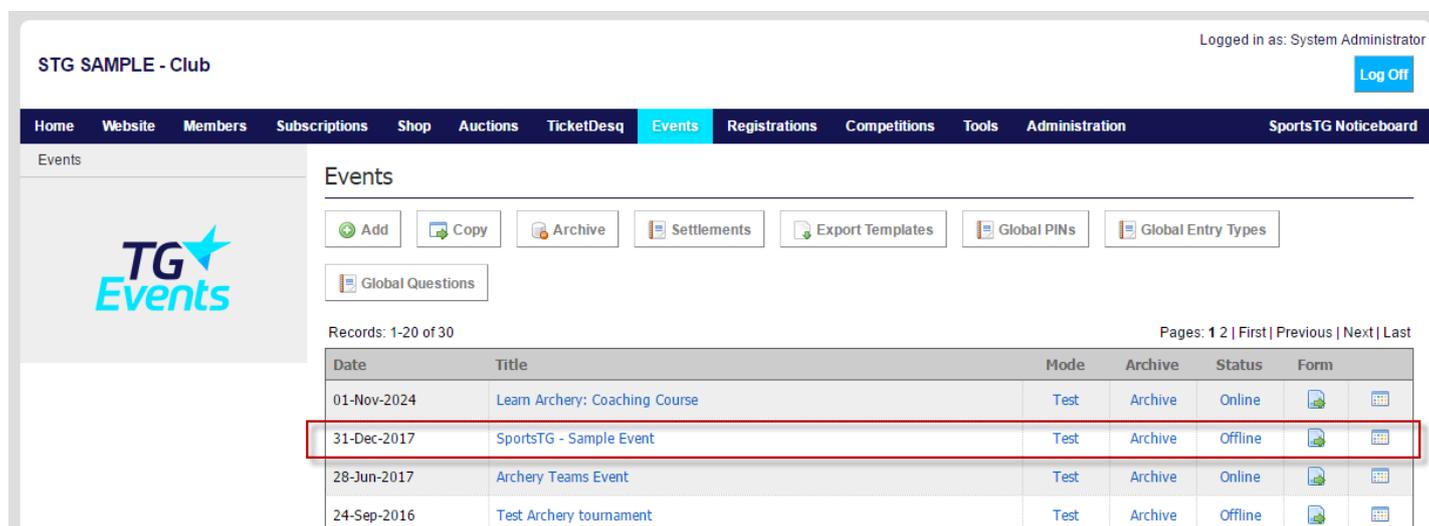


Location: 40 City Road, Southbank Victoria 3006

Sunday 31 December

This can be caused by two different areas and these are listed below

The first is that the event is in an Offline mode and this is changed from the Events Listing by selecting the word Offline. This will change the status to online



The screenshot shows the Events listing page for "STG SAMPLE - Club". The page is logged in as "System Administrator". The navigation menu includes Home, Website, Members, Subscriptions, Shop, Auctions, TicketDesq, Events, Registrations, Competitions, Tools, Administration, and SportsTG Noticeboard. The Events section is active, showing a list of events with columns for Date, Title, Mode, Archive, Status, and Form. The event "31-Dec-2017 SportsTG - Sample Event" is highlighted with a red box, indicating its status is Offline.

STG SAMPLE - Club

Logged in as: System Administrator

Log Off

Home Website Members Subscriptions Shop Auctions TicketDesq **Events** Registrations Competitions Tools Administration SportsTG Noticeboard

Events

Events

Global Questions

Records: 1-20 of 30

Pages: 1 | 2 | First | Previous | Next | Last

Date	Title	Mode	Archive	Status	Form
01-Nov-2024	Learn Archery: Coaching Course	Test	Archive	Online	 
31-Dec-2017	SportsTG - Sample Event	Test	Archive	Offline	 
28-Jun-2017	Archery Teams Event	Test	Archive	Online	 
24-Sep-2016	Test Archery tournament	Test	Archive	Offline	 

If the message specifically states that the event is closed this is due to the registration

cut off date as found in the basic information. If this date has expired then the event will be deemed as closed.

To change this date select the Event from your events listing and go to the Basic Information. From here Edit the Online Registration Cutoff to a day in the future. This will then re-open your event and individuals will be able to register again

STG SAMPLE - Club Logged in as: System Administrator [Log Off](#)

Home Website Members Subscriptions Shop Auctions TicketDesq **Events** Registrations Competitions Tools Administration SportsTG Noticeboard

Events

- Dashboard
- Entrant Overview
- Entrants
- Add Entrant
- Basic Information
- Registrant Information Options
- Additional Information
- Entry Types
- Question Sections
- Entry Form Questions
- Query Builder
- Merchandise
- Teams
- Email
- Refund Listing
- Settlements
- Transfer Entrants
- Export Templates
- PIN Management
- Upload
- Race Results

Basic Information (SportsTG - Sample Event)

[Edit](#) [Bib System](#)

General Summary Images Other Confirmation Waiver Invoice Attachment Membership Follow-Up Email to Pending Footer

Title:	SportsTG - Sample Event
Event Date (Start):	31-Dec-2017
Event Date (Finish):	31-Dec-2017
Show Event Date:	Yes
Online Registration Cutoff:	01-Oct-2015 : 12:00 AM
Edit Option:	No
Location:	40 City Road, Southbank Victoria 3006
Show Map:	Yes
Contact:	IMG STG Support
Telephone:	03 9426 600
Website:	http://www.sportstg.com
Registration Email:	support@imgstg.com
Administrator Registration Email Advice:	No
Contact Us Email:	donotreply@a.com
Theme:	MemberDesq Sample
Language:	English
Timezone:	EST - Eastern Standard Time - Australia - UTC + 10 hours

Related Articles

[template("related")]